## Built To Perfection. Built To Protect.





Since 2020, ID-Pal has been ISO 27001:2013 certified, with no non-conformities found in our certification and recertification audits.

**CFRTIFIFD** 

ID-Pal is a global leading provider of secure and reliable identity verification solutions. The company offers a range of services to help organisations verify the identities of their customers, clients, and employees through advanced technological solutions.

CASE STUDY

### Unique & Excellent

ID-Pal offers an end-to-end onboarding screening and ongoing monitoring platform, but wanted both app and platform to be built around the ISO 27001 framework.

In many businesses, security is often perceived as a responsibility assigned to a separate team within the organisation, resulting in it being viewed as an additional burden or overhead.

However, at ID-Pal we firmly believe that security should not be regarded as such. It is not merely a set of separate policies and processes, nor is it solely the responsibility of a designated team. Instead, security should be seamlessly integrated into all of our working processes, making it an inherent part of them. Obtaining the ISO 27001 certification is simply the natural outcome of a well-run business. This certification highlights our commitment to continual improvement and stands as a testament to an exceptional well-implemented system.

Being certified further recognises that our security approach is integrated in a unique way never seen before, and positions our Information Security Management System as outstanding.

Our organisational culture is intentionally built to prioritise security and foster a mindset of continual improvement. To highlight this distinctive approach, we have designed the entire organisation with security ingrained into every process and tool. It has become an integral part of our culture at ID-Pal, influencing how we think and work, ultimately enhancing the entire organisation as a whole.





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ISO 27001 certification signifies that ID-Pal has established and maintains an information security management system (ISMS) aligned with international best practices. The certification demonstrates ID-Pal's commitment to protecting sensitive data, ensuring data privacy, and mitigating risks related to unauthorised access, cyber threats, and data breaches.

### Benefits of ISO 27001



### ENHANCED DATA SECURITY

By adhering to ISO 27001 standards, ID-Pal has implemented comprehensive security measures. These measures include the encryption of data at rest and in transit, regular vulnerability assessments, intrusion detection systems, and robust access controls. As a result, ID-Pal can provide its clients with a high level of data security, assuring them that their sensitive information remains protected.



### COMPLIANCE WITH REGULATIONS

ISO 27001 certification helps ID-Pal comply with data protection regulations by providing a framework for implementing and maintaining effective security controls. This compliance enhances the business's reputation and makes it an attractive partner for companies seeking identity verification services while ensuring their compliance with regulatory requirements.

### INCREASED CUSTOMER TRUST

By obtaining ISO 27001 certification, ID-Pal demonstrates its commitment to data protection and information security. The certification acts as tangible proof of its dedication to maintaining the highest standards of security, giving customers confidence that their sensitive information is handled with care and protecting their identities from fraudulent activities.



### COMPETITIVE ADVANTAGE

ISO 27001 certification sets ID-Pal apart from its competitors. The certification showcases the company's strong security posture, underscoring its ability to protect sensitive data. Potential clients seeking identity verification services are more likely to choose a certified business over non-certified alternatives, as the certification provides an additional layer of assurance regarding data security.



### CONTINOUS IMPROVEMENT

Maintaining ISO 27001 certification requires an ongoing commitment to continuous improvement. The certification process involves regular audits and assessments, ensuring that ID-Pal remains up-todate with emerging security threats and adapts its practices accordingly. This continuous improvement mindset allows ID-Pal to stay ahead of potential vulnerabilities and proactively address security challenges.

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We are delighted to have been chosen as ID-Pal's Certification Body for ISO 27001:2013. Their commitment to information security is highlighted by choosing to benchmark themselves against a global standard. We look forward to continuing to be part of ID-Pal's ongoing journey.

Edel Murphy, Managing Director, Certification Europe.

CERTIFICATION LEUROPE